



We are not an option,  
**We are the solution.**

Be part of the revolution in the near-shore contact center industry and create a better customer service experience.

## exponential redundancy.®

Our exponential redundancy® system utilizes cloud tools to control and maintain an encrypted security process in a work from home contact center structure.

**Our main 3 goals are:**

- Mitigating massive external risks.
- Ensure business continuity to all our Clients.
- Unlimited operational capacity.



## Work from home results

Happier agents = Happier customers.



More **productive** agents.



**Longer** Agent Tenure



**Better** customer service reviews for you.

## An impactful Cx Experience.

We become an extension of your business and manage the day-to-day customer service operations with a fully bilingual (English, Spanish, French & Portuguese) professional talent pool. Let us help you create an industry-leading brand with an impactful Customer Experience.

**Request a proposal**

 **(619)-722-5113**

or visit us at

[www.connempathy.com](http://www.connempathy.com)

Headquarters in  
San Diego, CA

